WEEKLY UPDATE AND NOTIFICATION OF NEW CASES

November 3, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility and notification that we received confirmation recently that 6 people tested positive for COVID-19, which brings our total number of cases since the onset of this virus to 15 residents and 9 staff members that have tested positive. Five of the residents are in the active recovery stage and the current staff members and residents are stable at this time. If you have any questions fell free to contact us at any time.

As you know, we have been preparing to safely allow visitors at our facility and we are so excited to for you to see your loved ones. As we previously reported, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility. Unfortunately, visits will be suspended for an additional 14-days. Routine testing will continue take place on a weekly basis for both residents and staff.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 574-406-6600.

Sincerely,

Martí Carmean

Administrator

WEEKLY UPDATE AND NOTIFICATION OF NEW CASES

November 10, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility and notification that we received confirmation recently that 12 people tested positive for COVID-19, which brings our total number of cases since the onset of this virus to 17 residents and 11 staff members that have tested positive. Five of the residents are in the active recovery stage and the current staff members and residents are stable at this time. If you have any questions fell free to contact us at any time.

As you know, we have been preparing to safely allow visitors at our facility and we are so excited to for you to see your loved ones. As we previously reported, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility. Unfortunately, visits will be suspended for an additional 14-days due to the recent confirmation of positive cases of COVID. Routine testing will continue take place on a weekly basis for both residents and staff.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 574-406-6600.

Sincerely,

Marti Carmean

Administrator

WEEKLY UPDATE AND NOTIFICATION OF NEW CASES

November 17, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility and notification that we received confirmation recently that 21 people tested positive for COVID-19, which brings our total number of cases since the onset of this virus to 32 residents and 11 staff members that have tested positive. Eleven of the residents are in the active recovery stage and the current staff members and residents are stable at this time. If you have any questions fell free to contact us at any time.

As you know, we have been preparing to safely allow visitors at our facility and we are so excited to for you to see your loved ones. As we previously reported, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility. Unfortunately, visits will be suspended for an additional 14-days due to the recent confirmation of positive cases of COVID. Routine testing will continue take place on a weekly basis for both residents and staff.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 574-406-6600.

Sincerely,

Martí Carmean

Administrator



Thanksgiving Update

November 24, 2020

Dear Residents/Families/Friends,

As Thanksgiving quickly approaches this week, we want to take a moment to thank you for your continued support throughout this pandemic. Our facility has faced unprecedented challenges over the last eight months and we appreciate your patience and understanding as we do our best to ensure your loved ones remain safe.

We are extremely grateful that you have entrusted your loved ones to our care and we are making every effort to provide our residents with a wonderful Thanksgiving. And while the recent rise in COVID-19 cases all over the country has affected how we all are celebrating this holiday, we look forward to serving our residents a traditional Thanksgiving dinner for them to enjoy!

Unfortunately, visitations for the holiday are on hold at this time.

As a reminder, our total number of cases to date are as follows: 38 residents and 17 staff members have tested positive for COVID-19. Our regular weekly updates will resume next week and we will continue to update you on our website if we receive notifications of new confirmed cases of COVID-19. As always, if you have any questions or concerns please don't hesitate to contact us directly.

On behalf of the entire staff at Bell Tower Health & Rehabilitation, I wish you a happy and safe Thanksgiving.

Sincerely,

Marti Carmean