

WEEKLY UPDATE

July 6, 2020

Dear Residents and Families/Representatives,

Please accept this letter as Bell Tower's weekly update to keep you informed about the status of COVID in our facility and what we are doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility.

Our facility continues to follow the CDC and our local health department's guidance for all appropriate precautions and preventative measures to protect our residents and staff during this pandemic, including visitation recommendations. As such, and in accordance with the guidelines available to us, we are still continuing restrictions on visitation at this time.

We realize how difficult it is not to be able to see your loved ones, and we continue to closely monitor the situation in hopes that we can reopen for visitation soon. However, it is our responsibility to make sure your loved ones are as safe as possible and reopening our facility to visitors too soon could increase our residents' risk of exposure to COVID-19. As such, and for the safety and well-being of our residents, please continue to reach out to your loved ones through phone, FaceTime, letters and e-mail and feel free to contact us directly if you need assistance facilitating that communication.

As a reminder, only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at (574) 406-6600.

Sincerely,

Marti Carmean

Marti Carmean
Administrator

WEEKLY UPDATE

July 23, 2020

Dear Residents and Families/Representatives,

We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility. There were two positive employees at the beginning of May and have since recovered. There have been no other confirmed cases of COVID -19 for residents or staff.

The Indiana State Department of Health has issued guidance on providing outdoor visitation (weather permitting) beginning July 17, 2020. If you are interested in partaking in scheduled visits with your loved one, please call the front desk to make your reservation. We are requiring you to wear a face mask during the entire duration of the visit. We ask that you do not hug, kiss and engage in social distancing. Should the heat and humidity impact the outdoor visitation, we have designed a designated area in our sun room with a table and plexiglass divider. The front desk receptionist will direct you during your scheduled visitation. Please be advised that the visits are limited to 30 minutes.

As the number of coronavirus cases throughout the country are rapidly changing, we continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please also remember what you can do to help stop community spread of this virus, such as practicing hand hygiene, social distancing, practicing proper cough etiquette, using face masks, and cleaning and disinfecting frequently touched surfaces daily.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

The Indiana State Department of Health has revised the guidelines at it relates to outdoor visitation, please contact the facility if you have questions or concerns.

If you have any questions or concerns please contact us directly at Bell Tower Health & Rehabilitation Center at 574-406-6600

Sincerely,

Marti Carmean
Administrator

WEEKLY UPDATE

July 31, 2020

Dear Residents and Families/Representatives,

We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility. There were two positive employees at the beginning of May and have since recovered. There have been no other confirmed cases of COVID -19 for residents or staff.

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The Indiana State Department of Health has revised the guidelines at it relates to outdoor visitation, please contact the facility if you have questions or concerns.

If you have any questions or concerns please contact us directly at Bell Tower Health & Rehabilitation Center at 574-406-6600

Sincerely,

Marti Carmean
Administrator